

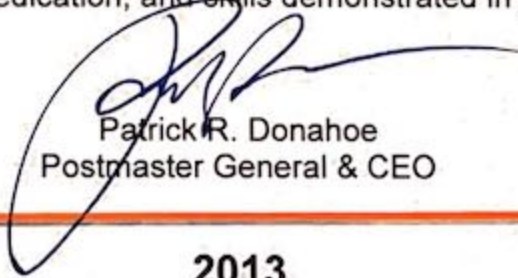


Lean Six Sigma Black Belt

Cassandra L. Roberson

This serves to acknowledge you for the initiative and leadership you exemplified in earning your Lean Six Sigma Black Belt Certification. Your project to improve outgoing operations at the North Texas P&DC demonstrates your understanding and use of the DMAIC process and Lean Six Sigma tools.

Your drive to lead and accelerate change to improve performance is essential to the success of the Postal Service. Thank you for your drive, dedication, and skills demonstrated in gaining this certification.



Patrick R. Donahoe
Postmaster General & CEO

2013